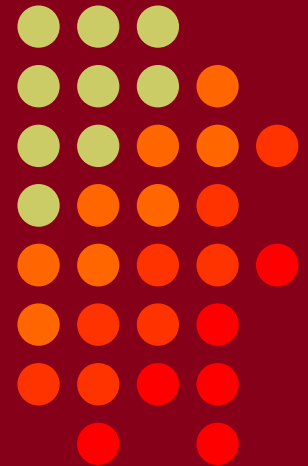


# THE REGARD PARTNERSHIP

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**Working With Individuals  
To Achieve Their Goals**



# THE REGARD PARTNERSHIP



**JAN CARTMELL**

**SERVICE MANAGER  
ACQUIRED BRAIN INJURY  
SERVICES**

# THE REGARD PARTNERSHIP



A leading provider of registered residential care, supported living and domiciliary care services:

- Learning Disabilities
- Mental Health
- Acquired Brain Injury
- Children inc residential schools

# THE REGARD PARTNERSHIP



- Established in 1994
- Unconditional Positive Regard
- Concept of Partnership
  - Service User
  - Carers / Family
  - Staff
  - Commissioners



# THE REGARD PARTNERSHIP

- Head office is in Kingston Upon Thames, Surrey
- Provides support to the operational teams
  - Quality
  - Human Resources
  - Finance / Contracts
  - Benefits
  - Training
  - IT
  - Communications / Marketing
  - Investors in People

# Acquired Brain Injury Services

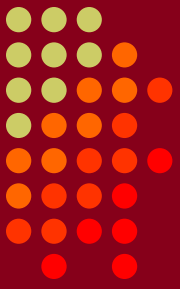
## The Regard Partnership



- Provide care and support for adults with an acquired brain injury (traumatic or non traumatic) who live either:
  - In a supported scheme provided by a Housing Association or other housing service
  - In other accommodation - alone or with family / friends

# Acquired Brain Injury Services

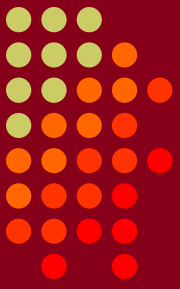
## The Regard Partnership



- We promote the highest level of independence possible and the best possible quality of life
- Strong emphasis is placed upon meeting identified individual needs and each care and support package reflects this
- Work in partnership with individual, care manager and family
- Support individuals to live a valued lifestyle in the community – positive contribution
- Socialisation

# Acquired Brain Injury Services

## The Regard Partnership



- Registered domiciliary care agency
- Neuropsychologist
- Occupational therapist
- Training for support staff
  - Understanding consequences of ABI
  - Approaches and goals specific to individuals

# Acquired Brain Injury Services

## The Regard Partnership



### Supported Scheme

- Suitable for someone who needs 24/7 unobtrusive support and benefits from living with others
- It can be:
  - Final stage in rehab
  - Alternative to residential care
  - An option where family carers are unable to continue to provide support

# Acquired Brain Injury Services

## The Regard Partnership



### Supported Scheme

- Provide shared support (24 hours – could be via a sleep-in)
- 1:1 specific support for identified needs
  - Care packages will vary in size
  - Ability to decrease as independence gained
  - Initially reviewed at 6 weeks and then 6 monthly

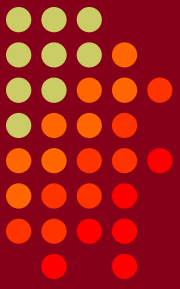
# Acquired Brain Injury Services The Regard Partnership



## Supported Scheme

- Benefits
  - 1:1 support packages according to need
  - Need to maintain a tenancy and pay bills
  - In receipt of HB and other benefits
  - Budget according to income
  - Choice

# Acquired Brain Injury Services The Regard Partnership



## Supported Scheme

- Issues
  - Recognition and acceptance of potential risk
  - Regulation
  - Ordinary residency / funding

# Acquired Brain Injury Services The Regard Partnership



## Outreach

- Tend to be provided close to a supported scheme
- Hours vary depending on need
- Costed individually

# Acquired Brain Injury Services

## The Regard Partnership



### Current services:

- Wren Park – 24 hour supported scheme
- Medway – 24 hour supported scheme
- Earlsfield SW London – outreach to 3 individuals who have moved on from Wren Park
- Other outreach
- Another Kent Service early 2008

# Acquired Brain Injury Services The Regard Partnership



## Challenges

- Providing services which give individuals choice + independence, working within current legislation, funding issues and economically viable for a service provider.